

Terms & Privacy Policy for Opulence Solutions

Effective Date: 12/1/2024

At Opulence Solutions, we are committed to protecting your privacy and ensuring that your personal information is handled responsibly. This policy outlines the types of information we collect, how we use it, and our practices regarding sharing that information.

Information We Collect

When you interact with Opulence Solutions, we may collect the following types of information:

- 1. Personal Information:** This includes your name, phone number, email address, and any other information you provide to us when you inquire about our services, sign up for our communications, or use our website.
- 2. Usage Information:** We may collect data about how you use our website and services, including your IP address, browser type, pages visited, and time spent on our site.
- 3. Communications Data:** This includes records of your communications with us, such as text messages, emails, and phone calls.

How We Use Your Information

Opulence Solutions may use the information we collect for the following purposes:

- **To Provide Services:** We use your information to deliver the home care services you request and to communicate with you about those services.
- **To Improve Our Services:** We analyze usage data to enhance our website and services, ensuring a better experience for our customers.
- **To Send Communications:** With your permission, we may send you text messages, promotional offers, updates, and other information related to our services.
- **To Comply with Legal Obligations:** We may use your information as required by law or to respond to legal requests.

Information Sharing

At Opulence Solutions, we value your privacy and do not sell, rent, or lease your personal information to any third parties. We do not share your opt-in information with

any external entities. Your contact details will solely be used for the purposes outlined in this policy, and we will only share your information in the following circumstances:

- With Your Consent: We will share your information if you explicitly give us permission to do so.

- Service Providers: We may share your information with trusted service providers who assist us in operating our business, provided they agree to keep your information confidential.

- Legal Requirements: We may disclose your information if required by law or in response to valid legal requests.

Your Rights

You have the right to access the personal information we hold about you, to request corrections, and to opt out of receiving communications from us at any time. You can do this by replying "STOP" to any text message or by contacting us directly at info@opulencesolutions.org

Changes to This Policy

Opulence Solutions reserves the right to update this Terms & Privacy Policy at any time. We will notify you of any significant changes through our website or by other means. Your continued use of our services following the posting of changes constitutes your acceptance of those changes.

Contact Us

If you have any questions or concerns regarding this Terms & Privacy Policy, please contact us at:

Opulence Solutions
15255 S 94th Ave, Orland Park, IL 60462
Info@opulencesolutions.org
844-677-2273

Thank you for choosing Opulence Solutions. Your trust is important to us, and we are dedicated to safeguarding your personal information.